

Medi-Cal Choices in Your County



Medi-Cal Choices For People with Disabilities and Seniors in **Riverside County**

This part of the guidebook can help you decide which kind of Medi-Cal is best for you.

If you live in Riverside County and are a person with a disability or a senior,
you can choose to be in Regular Medi-Cal,
Inland Empire Health Plan, or Molina Healthcare of California*.

Inland Empire Health Plan and Molina Healthcare of California are
Medi-Cal Health Plans. If you join one of these Plans,
you still have Medi-Cal.

To learn more about your choices, call

Inland Empire Health Plan: 1-800-440-4347

Molina Healthcare of California: 1-888-665-4621

To learn more about these Plans, call

Health Care Options: 1-800-430-4263

Regular Medi-Cal: There is no phone number to call.

Please look at the next 3 pages for more useful phone numbers.



Your Medi-Cal Choices in Riverside County:

- Use this chart to compare your Medi-Cal choices.
- If you want to join Inland Empire Health Plan or Molina Healthcare of California*, call **Health Care Options** at **1-800-430-4263** and ask for an enrollment packet. You can also enroll over the phone.
- If you want to stay in Regular Medi-Cal, do not do anything.

	Medi-Cal Health Plans		Regular Medi-Cal (No phone number) www.medi-cal.ca.gov	See page:
	Inland Empire Health Plan (IEHP) 1-800-440-4347 www.iehp.org/iehp	Molina Healthcare of California 1-888-665-4621 www.molinahealthcare.com		
Basic Services				
Basic Medi-Cal Benefits	Same	Same	Same	p. 6
24-Hour Advice Nurse	Yes	Yes	No	p. 12
Customer Service Phone Hours	8 am–5 pm	7 am–7 pm	None	p. 33
Interpreter Services	Yes	Yes	Call your doctor or clinic.	p. 28
To Get a List of Preferred Drugs	1-800-440-4347	1-888-665-4621	Ask your doctor or pharmacist.	p. 14
Costs to You				
Cost for Doctor Visits	\$0	\$0	\$0	p. 8
Cost for Drugs	\$0	\$0	\$0–\$1	p. 8

Kaiser Medi-Cal Health Plan is available to a limited number of people with Medi-Cal. To be eligible, you must have had coverage through Kaiser in the recent past, must have it currently, or you must have an immediate family member currently enrolled in Kaiser. To get Kaiser, you must first enroll in Inland Empire Health Plan.

Hospitals you can go to for medical care in Riverside County are below.

You will usually go to the hospitals that your doctor works with.

For hospitals where you can go for mental health care, call 1-800-706-7500.

Inland Empire Health Plan	Molina Healthcare of California	Regular Medi-Cal
<ul style="list-style-type: none"> • Corona Regional Medical Center • Desert Regional Medical Center • Eisenhower Medical Center • Hemet Valley Medical Center • Inland Valley Regional Medical Center • John F. Kennedy Memorial Hospital • Kaiser • Menifee Valley Medical Center • Moreno Valley Community Hospital • Parkview Community Hospital Medical Center • Rancho Springs Medical Center • Riverside Community Hospital • Riverside County Regional Medical Center • San Gorgonio Memorial Hospital 	<ul style="list-style-type: none"> • Corona Regional Medical Center • Desert Regional Medical Center • Hemet Valley Medical Center • Inland Valley Regional Medical Center • John F. Kennedy Memorial Hospital • Menifee Valley Medical Center • Moreno Valley Community Hospital • Parkview Community Hospital Medical Center • Riverside Community Health Systems • Riverside County Regional Medical Center • San Gorgonio Memorial Hospital 	<ul style="list-style-type: none"> • Corona Regional Medical Center • Desert Regional Medical Center • Eisenhower Medical Center • Hemet Valley Medical Center • Inland Valley Regional Medical Center • John F. Kennedy Memorial Hospital • Menifee Valley Medical Center • Palo Verde Hospital • Parkview Community Hospital Medical Center • Perris Valley Community Hospital • Rancho Springs Medical Center • Riverside Community Hospital • San Gorgonio Memorial Hospital <p>If you have Regular Medi-Cal, you can also go to hospitals and providers outside your county.</p>

Useful Phone Numbers

Denti-Cal

1-800-322-6384

For information about dental care that is covered by Medi-Cal for people under age 21

Riverside County Office on Aging

1-800-510-2020

For information and referrals to many services for people with disabilities and seniors

Riverside County Department of Mental Health

1-800-706-7500

For information about mental health services

Alcohol and Drug Programs

1-800-879-2772

For help with alcohol and drug problems